



Warranty Information: CCI Cablecom Inc. warrants that all products will perform in accordance with industry standards for LIFETIME from the date of original purchase. CCI Cablecom Inc. further warrants that its products will remain free from defects in material and workmanship for LIFETIME from the date of original purchase. Products covered under this warranty must be purchased from an authorized CCI Cablecom Inc. sales representative.

This warranty shall not apply to any damage or product or failure that is caused by condition beyond Vertical Cable's control, including but not limited to, misuse, neglect, accidental damage, improper installation or application, alteration, acts of God, or normal wear and tear. CCI Cablecom Inc. shall not be liable for any costs or removal or installation. CCI Cablecom Inc's sole and exclusive obligation under this warranty shall be limited to repair or replacement of the defective item at CCI Cablecom Inc's discretion.

The express warranties herein contained are in lieu of any and all other warranties, expressed or implied, As to any matter whatsoever, and seller hereby disclaims such warranties, including, without limitation, any warranty relating to the design, quality or condition of the equipment, its merchantability, fitness, or capacity for any particular purpose, non-infringement, and warranties arising from course of dealing or usage of trade or any other matter.

Returns: A Return Merchandise Authorization (RMA) is provided to replace or refund defective equipment. CCI Cablecom Inc. will always do it's best to replace or refund the defective(s) items.

RMA's will not be issued for items that have been improperly installed, abused, or miss-handled. Vertical Cable may elect to not issue a RMA in the case of customer miss-order. Customer miss-ordered, unopened items may be eligible for an Authorized RMA within first 30 days of customer receiving product. CCI Cablecom Inc. does not provide an RMA for customer miss-ordered product.

To request a return authorization number please contact your CCI Cablecom sales representative. Items not received back by CCI Cablecom Inc. with record of valid return tracking identification may be denied a refund or credit.

Replacements for defective or incorrect items are shipped promptly upon request.